



What is/isn't covered under Nonstop Health?

Nonstop Health may be used to pay for services and prescriptions that are **covered** by your health insurance carrier (e.g. Aetna, United, Kaiser) and received at **in-network** providers and facilities.

In essence, if your health insurance carrier has agreed to pay for a medical service or prescription as part of your medical coverage, then you can use your Nonstop Visa card to pay for it.

If your carrier does not cover a service or prescription, then you are responsible for 100% of those costs. If you're not sure if a service or prescription is covered, contact your carrier before receiving care.

Because medical plans cover services and prescriptions differently, there's not an exhaustive list of where you can/can't use your Nonstop Visa card. Below are some **examples** of services and vendors that Nonstop Health does not cover.

Remember: If you're not sure if a service or prescription is covered, check with your health insurance carrier before receiving care!



These are some examples of vendors/services that Nonstop Health does NOT cover. (Please note this is not a complete list.)

Amazon	Weight Loss Programs	FullScripts	Carex	FSA stores	HSA stores
PeopleCare	Hero Health	Massage Envy	FreeSpira	Warby Parker	Smile Direct Club

As a general rule, the Nonstop Visa card may **NOT** be used for:

- ✘ Over-the-counter medications, vitamins or supplements
- ✘ Dental services
- ✘ Vision services
- ✘ Services not approved by your carrier
- ✘ Medications that are not approved by your carrier
- ✘ Feminine hygiene products
- ✘ Durable medical equipment (DME) not approved by your carrier
- ✘ Alternative care services (chiropractic, acupuncture, massage) not approved by your carrier
- ✘ Mental health services not approved by your carrier, including online services such as Talkspace and BetterHelp

Questions? We're here to help!

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